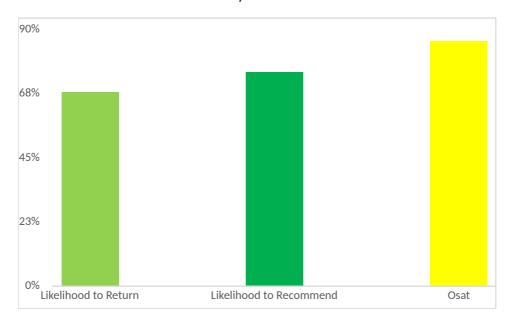


## What do our patients say about us? (UK)

Summary (data from the last three months)

Of the patients who accessed private vaccinations services in store from pharmacists or nurses 86% reported overall satisfaction and 75% were likely to recommend the service.



In terms of staff understanding the reason for their visits, 92% reported their reason for accessing the service had been understood and 82% reported good staff availability.

