

What do our patients say about us? (UK)

Summary

In our most recent Boots Travel Clinics survey, 98% of patients who responded stated they agreed or strongly agreed that they were confident in the advice provided by the Healthcare Professional and 99% responded they were treated with respect.

Additionally, 95% of those who responded told us they were given information about the benefits of malaria medication as well as the risks.



Of the patients who accessed vaccination services in store from Healthcare Professionals, 83% reported overall satisfaction and 64% were likely to recommend the service to family or friends.

