

# Glasses Cover

## Insurance Product Information Document

**Company: American International Group UK Limited**

**Product: Boots Glasses Cover**

Registered in the United Kingdom. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109)

You can find complete information on the policy in the Terms and Conditions.

### What is this type of insurance?

This is a Glasses Cover insurance policy to provide protection against accidental damage to glasses purchased at Boots Opticians practices.

#### What is insured?

##### Accidental Damage

- ✓ Repair or replacement of your glasses on a like for like basis if they are damaged as a result of an accident, or by wear and tear which is not covered by the manufacturer's guarantee.
- ✓ Glasses covered will be any single pair of dispensed glasses or two pairs where purchased together at the same time and to be worn by one individual, supplied by Boots Opticians.

#### What is not insured?

- ✗ Glasses that have been deliberately damaged by the wearer or not reasonably taken care of.
- ✗ Repair or replacement of your glasses to a new optical prescription. Cover is provided on a like for like basis.
- ✗ Costs of work carried out by anyone other than Boots Opticians.
- ✗ Costs due to inherent design fault, a manufacturer's defect or recall of glasses.
- ✗ Costs of repair when the damaged glasses are not returned.
- ✗ Loss or theft of glasses.

#### Are there any restrictions on cover?

- ! The Boots Opticians till receipt together with the policy terms and conditions act as proof of purchase for both the customer's glasses and the Glasses Cover.
- ! You must be at least 16 years of age.

#### Where am I covered?

- ✓ You are covered anywhere in the world.

#### What are my obligations?

- You must take all reasonable steps to avoid or reduce any loss.
- If you make a claim, you must provide the damaged glasses for inspection.
- You must provide your till receipt and the policy terms and conditions as proof of purchase.

#### When and how do I pay?

Payment should be made before policy cover begins. You can pay in cash or by using a credit or debit card in store.

#### When does the cover start and end?

Cover starts on the date that the new glasses are collected from the Boots Opticians practice and lasts for 12 months.

#### How do I cancel the contract?

You can cancel by returning the terms and conditions and original till receipt to the Boots Opticians practice from which you purchased the Glasses Cover. If you cancel within 14 days of purchase you will be entitled to a full refund of the premium that you paid, provided no claims have been made.